



Quality Policy

HS AGB 2015 – HSP 2015.1

QUALITY POLICY

AGB Small Contracts Limited aims to be the first choice of our customer by delivering products and services of uncompromising quality, to achieve sustained, profitable growth by providing services which consistently satisfy their needs and expectations and working to continually improve our levels of service in all areas.

This level of quality is achieved through adoption of a systematic approach to business that reflects the competence of the company to existing customers, potential customers and independent auditing bodies.

Achievement of the aim of this policy involves all staff, who are individually responsible for the quality of their work, which results in a continually improving working environment for all. The content of this policy is provided and explained to each employee by their Manager or supervisor.

To achieve and maintain the required level of assurance the Managing Director retains responsibility for the Quality System and Quality Performance.

The objectives of our Quality Assurance System are:

- To maintain an effective Quality Assurance System moving towards compliance with international standard ISO 9001 (Quality Systems)
- To achieve and maintain a level of quality which enhances our reputation with our customers
- To ensure compliance with all relevant statutory and safety requirements
- To endeavour at all times to maximise customer satisfaction with the services provided by AGB Small Contracts Limited.

It is the policy of AGB Small Contracts Limited to ensure all our employees are fully competent to carry out their assigned activities and responsibilities effectively. The Company aims to recruit employees capable of meeting the technical, skill, experience and educational requirements of the Company's activities.

Signed :

A handwritten signature in blue ink, appearing to read 'Allan Brown', is written over a horizontal line.

Allan Brown

Date : 1st September 2015

